



# Kea Subscription

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## Modern Infrastructure services

ISC's Kea server is open source software that implements the Dynamic Host Configuration Protocol. Kea assigns IP addresses and provides configuration information to network devices such as servers, desktops, or mobile devices as they communicate on an IP network. Kea is reliable, high-performance software designed for enterprise and service provider applications. Kea is a modern, flexible implementation, perfect for a new datacenter or an infrastructure upgrade.

A support subscription gives you continuous access to all supported versions of the Kea DHCP software in source form, including all security updates and bug fixes. With an ISC subscription you also have access to our experienced and knowledgeable DHCP support engineers. While we fix all serious defects no matter their source, we do prioritize fixing bugs and making enhancements requested by support subscribers and sponsors.

## Enterprise-grade, flexible solution

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### Open Source, the Obvious Choice

Manage your critical network infrastructure with well-tested, modern open source. Extensive, clear documentation explains how to administer and manage the system, and even how to extend and integrate it with your existing infrastructure.

### Product Support

Get access to our unparalleled technical support staff, backed by the full-time professional software development team, the authors of Kea.

### Security

ISC has years of experience in managing security vulnerabilities in critical infrastructure software. Receive advance notification and updated software prior to public disclosure of security vulnerabilities. (In some instances, no advance notice is possible.)



**IPv4/IPv6 Support**  
Standards-compliant support with full support for IPv6

**Options**  
Choose the fast mem-file option, or MySQL or PostgreSQL for lease storage. Customize using the supported hooks api

**Compatibility**  
Supported on most UNIX and Linux operating systems

**Credibility**  
Get expert support for Kea direct from the core development team

**High Performance**  
Kea is suitable for the busiest enterprise and many demanding service provider applications

ISC offers various levels of subscription based on network size and business needs. For additional information, please visit

<http://www.isc.org>



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Benefits & Levels	Gold	Silver	Bronze	Basic
<p><b>Product Support</b></p> <p>Traditional software support, including troubleshooting and how-to questions. Also includes software updates and patches.</p>	<p><b>Critical Response</b> 30 minutes 24 x 7</p> <p><b>Standard Response</b> 4 business hours 9am - 5pm EST Monday - Friday</p> <p>Email &amp; Phone</p>	<p><b>Critical Response</b> 1 hour 24 x 7</p> <p><b>Standard Response</b> 8 business hours 9am - 5pm EST Monday - Friday</p> <p>Email &amp; Phone</p>	<p><b>Critical Response</b> 2 hours Business hours only</p> <p><b>Standard Response</b> 8 business hours 9am - 5pm EST Monday - Friday</p> <p>Email</p>	Not included
<p><b>Advance Security Incident Notifications</b></p> <p>Proactive notification of security issues before public announcement. In some instances, no advance notification is possible.</p>	5 business days before public disclosure	5 business days before public disclosure	5 business days before public disclosure	3 business days before public disclosure
<p><b>Consulting Hours</b></p> <p>ISC may be able to customize Kea to your needs, or to advise you on customization if needed.</p>	Available for purchase	Available for purchase	Available for purchase	
<p><b>Basic Configuration Audit</b></p> <p>ISC will spend up to 4 hours reviewing your standard configuration, lease and log files, draft a summary report indicating potential areas of concern, and deliver this information in a support ticket. In some cases, we will also recommend a more comprehensive configuration audit.</p>	Included	Included	Included	Not Included