### **Domain Hijacking**

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## What we're going to covering

- What why and how of domain hijacking
- Examples of various hijacking methods
- High profile stories about hijacked domains
- What can be done to protect domains and networks
- Q&A



## What is Domain Hijacking?

- Malicious actors gaining access to the DNS records of a legitimate domains (which they do not own):
- In some cases only the root domain's DNS is changed.
   This is reflected in the WHOIS.
- In other cases a new host (subdomain) is created with new DNS settings. This practice is called domain shadowing. This is not visible at the WHOIS level.



## Why is it exploited?

These following two factors lead to a positive reputation:

- The age of the domain
- The legitimacy of the domain

Meaning many of these domains could be able to send email or serve content without much scrutiny from content or reputation filters.





#### How is it happening?



**Phishing** 



Social engineering



Compromised DNS



Exploiting weaknesses in applications

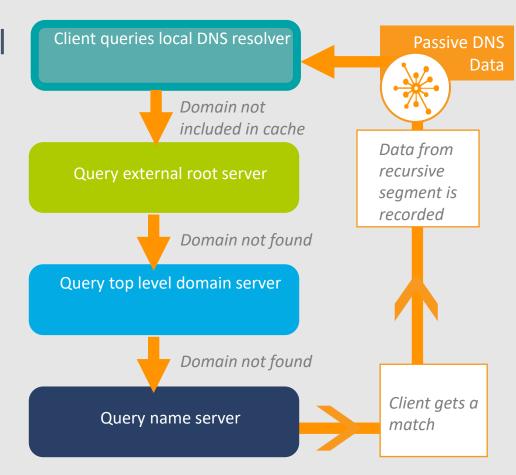


**Malware** 



### Investigating domain hijacking

- Passive DNS data is collected with special probes activated on a DNS Resolver.
- The probes record anonymized cache miss.
- Data is collected through DNS recursive servers.
- Simple and extensive search functionalities make this data easy to search.





# Examples – Domain

Domain Name	R.Type	RDATA	First seen	Last seen
glararug.com (⋖)	А	217.8.117.8		2020-04-24
glararug.com (≪)	NS	ns2.nsnewline.com (≫)	2020-04-19	2020-04-24
glararug.com (⋖)	NS	ns1.nsnewline.com (▶)	2020-04-19	2020-04-24
glararug.com (⋖)	NS	ns2.glararug.com (≫)	2020-04-24	2020-04-24
glararug.com (≪)	NS	ns1.glararug.com (≫)	2020-04-24	2020-04-24
glararug.com (⋖)	А	50.63.202.47	2020-03-23	2020-03-23
glararug.com (≪)	NS	ns08.domaincontrol.com (≫)	2019-04-16	2020-03-23
glararug.com (≪)	NS	ns07.domaincontrol.com (≫)	2019-04-16	2020-03-23
glararug.com (⋖)	А	50.63.202.37	2019-10-21	2019-10-21
glararug.com (⋖)	А	184.168.221.51	2019-05-15	2019-05-15



#### Domain

```
root@DESKTOP-7V1QQ3F:~# whois glararug.com
  Domain Name: GLARARUG.COM
  Registry Domain ID: 2380362674 DOMAIN COM-VRSN
  Registrar WHOIS Server: whois.godaddy.com
  Registrar URL: http://www.godaddy.com
  Updated Date: 2020-04-18T13:55:35Z
  Creation Date: 2019-04-14T19:03:37Z
  Registry Expiry Date: 2021-04-14T19:03:37Z
  Registrar: GoDaddy.com, LLC
  Registrar IANA ID: 146
  Registrar Abuse Contact Email: abuse@godaddy.com
  Registrar Abuse Contact Phone: 480-624-2505
  Domain Status: clientDeleteProhibited https://icann.org/epp#clientDeleteProhibited
  Domain Status: clientRenewProhibited https://icann.org/epp#clientRenewProhibited
  Domain Status: clientTransferProhibited https://icann.org/epp#clientTransferProhibited
  Domain Status: clientUpdateProhibited https://icann.org/epp#clientUpdateProhibited
  Name Server: NS1.NSNEWLINE.COM
  Name Server: NS2.NSNEWLINE.COM
  DNSSEC: unsigned
  URL of the ICANN Whois Inaccuracy Complaint Form: https://www.icann.org/wicf/
>>> Last update of whois database: 2020-04-24T12:54:47Z <<<
```



stoolcomments.com (⋖)	А	217.8.117.8	2020-04-08	2020-04-16
stoolcomments.com (⋖)	NS	ns2.stoolcomments.com (≫)		2020-04-16
stoolcomments.com (⋖)	NS	ns1.nsnewline.com (▷)	2020-03-23	2020-04-20
stoolcomments.com (⋖)	NS	ns2.nsnewline.com (>>)	2020-03-23	2020-04-20
stoolcomments.com (⋖)	NS	ns1.stoolcomments.com (>>)	2020-04-16	2020-04-16
stoolcomments.com (≪)	SOA	ns1.stoolcomments.com, dns-admin.stoolcomments.com. 0 900 900 1800 60		2020-04-06
stoolcomments.com (⋖)	MX	10 mx3.stoolcomments.com (▶)		2020-04-06
stoolcomments.com (≪)	MX	20 mx4.stoolcomments.com (▶)		2020-04-06
stoolcomments.com (⋖)	А	217.8.117.31	2020-03-23	2020-03-23
stoolcomments.com (⋖)	А	208.91.198.30	2019-11-02	2019-11-02
stoolcomments.com (⋖)	NS	ns21.domaincontrol.com (>>)		2019-11-02
stoolcomments.com (⋖)	NS	ns22.domaincontrol.com (≫)	2019-07-02	2019-11-02
stoolcomments.com (⋖)	А	184.168.221.39	2019-09-12	2019-09-23
stoolcomments.com (⋖)	А	184.168.221.41		2019-09-23
stoolcomments.com (⋖)	А	50.63.202.37	2019-09-13	2019-09-23
stoolcomments.com (≪)	А	50.63.202.33	2019-09-12	2019-09-13
stoolcomments.com (⋖)	SOA	ns21.domaincontrol.com. dns.jomax.net. 0 28800 7200 604800 600	2019-07-02	2019-09-23
stoolcomments.com (⋖)	А	184.168.221.38	2019-07-03	2019-07-03
stoolcomments.com (⋖)	А	184.168.221.34	2019-07-02	2019-07-02
stoolcomments.com (⋖)	А	184.168.221.43	2019-07-03	2019-07-03
stoolcomments.com (⋖)	А	50.63.202.35	2019-07-02	2019-07-02



aant.stoolcomments.com (◄)	А	217.8.117.8	2020-04-06
abandonnais.stoolcomments.com (◄)	А	217.8.117.8	2020-04-06
abbatiale.stoolcomments.com (◄)	А	217.8.117.8	2020-04-06
abbatoire.stoolcomments.com (⋖)	А	217.8.117.8	2020-04-06
abhorrant.stoolcomments.com (⋖)	А	217.8.117.8	2020-04-06
abord.stoolcomments.com (◄)	А	217.8.117.8	2020-04-06
abroge.stoolcomments.com (◀)	А	217.8.117.8	2020-04-06
abrougui.stoolcomments.com (◄)	А	217.8.117.8	2020-04-06
absurdite.stoolcomments.com (◄)	А	217.8.117.8	2020-04-06
abusives.stoolcomments.com (◄)	А	217.8.117.8	2020-04-06
accepterait.stoolcomments.com (◄)	А	217.8.117.8	2020-04-06
accessibilite.stoolcomments.com (≪)	A	217.8.117.8	2020-04-06
accoutrement.stoolcomments.com (◄)	А	217.8.117.8	2020-04-06
accrochages.stoolcomments.com (◄)	A	217.8.117.8	2020-04-06
acheterais.stoolcomments.com (◄)	А	217.8.117.8	2020-04-06
acheteurs.stoolcomments.com (◄)	А	217.8.117.8	2020-04-06
achezmoi.stoolcomments.com (≪)	А	217.8.117.8	2020-04-06
acquis.stoolcomments.com (◄)	A	217.8.117.8	2020-04-06
actuell.stoolcomments.com (◄)	А	217.8.117.8	2020-04-06
additif.stoolcomments.com (◄)	А	217.8.117.8	2020-04-06
adepte.stoolcomments.com (≪)	А	217.8.117.8	2020-04-06
adjoint.stoolcomments.com (⋖)	А	217.8.117.8	2020-04-06
administration.stoolcomments.com (⋖)	А	217.8.117.8	2020-04-06



arcitecture.stoolcomments.com (≪)	А	217.8.117.8	2020-04-06
ardisson.stoolcomments.com (◀)	А	217.8.117.8	2020-04-06
arielariel.stoolcomments.com (⋖)	A	217.8.117.8	2020-04-06
armchair.stoolcomments.com (≪)	A	217.8.117.8	2020-04-06
arrayreverse.stoolcomments.com (⋖)	А	217.8.117.8	2020-04-06
arrentent.stoolcomments.com (◄)	A	217.8.117.8	2020-04-06
arrl.stoolcomments.com (◄)	А	217.8.117.8	2020-04-06
arrosai.stoolcomments.com (⋖)	А	217.8.117.8	2020-04-06
arrrg.stoolcomments.com (◄)	А	217.8.117.8	2020-04-06
ascorbique.stoolcomments.com (◄)	А	217.8.117.8	2020-04-06
asphalte.stoolcomments.com (⋖)	A	217.8.117.8	2020-04-06
assault.stoolcomments.com (◄)	A	217.8.117.8	2020-04-06
assomption.stoolcomments.com (⋖)	А	217.8.117.8	2020-04-06
asticots.stoolcomments.com (◄)	А	217.8.117.8	2020-04-06
atheniens.stoolcomments.com (◄)	A	217.8.117.8	2020-04-06
atomixtazy.stoolcomments.com (◄)	А	217.8.117.8	2020-04-06
atribu.stoolcomments.com (◄)	А	193.187.173.210	2020-04-06
attaquables.stoolcomments.com (⋖)	А	217.8.117.8	2020-04-06
attent.stoolcomments.com (◄)	A	217.8.117.8	2020-04-06
atteste.stoolcomments.com (⋖)	A	217.8.117.8	2020-04-06
attitude.stoolcomments.com (⋖)	А	217.8.117.8	2020-04-06
attrister.stoolcomments.com (◄)	A	217.8.117.8	2020-04-06
aubervilliers.stoolcomments.com (◄)	A	217.8.117.8	2020-04-06
aujord.stoolcomments.com (◀)	А	217.8.117.8	2020-04-06
auras.stoolcomments.com (⋖)	А	217.8.117.8	2020-04-06



moiselles.stoolcomments.com (◄)	A	217.8.117.8	2020-04-06
moldaves.stoolcomments.com (◄)	Α	217.8.117.8	2020-04-06
moldavie.stoolcomments.com (◄)	Α	217.8.117.8	2020-04-06
moleenbeek.stoolcomments.com (⋖)	А	217.8.117.8	2020-04-06
moment.stoolcomments.com (◄)	Α	217.8.117.8	2020-04-06
monarchie.stoolcomments.com (≪)	А	217.8.117.8	2020-04-06
mondialisation.stoolcomments.com (◀)	А	217.8.117.8	2020-04-06
mondialoproductiviste.stoolcomments.com (⋖)	А	217.8.117.8	2020-04-06
monitorer.stoolcomments.com (⋖)	А	217.8.117.8	2020-04-06
monnais.stoolcomments.com (⋖)	А	217.8.117.8	2020-04-06
monnayable.stoolcomments.com (◄)	А	217.8.117.8	2020-04-06
monocellulaires.stoolcomments.com (⋖)	А	217.8.117.8	2020-04-06
monocles.stoolcomments.com (◄)	Α	217.8.117.8	2020-04-06
monogatari.stoolcomments.com (⋖)	А	217.8.117.8	2020-04-06
montagneuse.stoolcomments.com (◄)	А	217.8.117.8	2020-04-06
montparnoasse.stoolcomments.com (◄)	А	217.8.117.8	2020-04-06
montpelli.stoolcomments.com (⋖)	А	217.8.117.8	2020-04-06
mooooomennt.stoolcomments.com (⋖)	А	217.8.117.8	2020-04-06
morbides.stoolcomments.com (⋖)	А	217.8.117.8	2020-04-06
mordra.stoolcomments.com (◄)	А	217.8.117.8	2020-04-06
morteau.stoolcomments.com (⋖)	А	217.8.117.8	2020-04-06
mortier.stoolcomments.com (⋖)	Α	217.8.117.8	2020-04-06
motdepasse.stoolcomments.com (⋖)	А	217.8.117.8	2020-04-06
motivationnelles.stoolcomments.com (◄)	А	217.8.117.8	2020-04-06



# **Subdomain Only: Domain Shadowing**

Everything looks normal at the root domain level

Domain Name	R.Type	RDATA	First seen	Last seen
apebbleintheroad.org (⋖)	А	50.63.202.57	2015-02-13	2020-04-18
apebbleintheroad.org (⋖)	NS	ns16.domaincontrol.com (▶)	2018-01-18	2020-04-18
apebbleintheroad.org (⋖)	NS	ns15.domaincontrol.com (▶)	2018-01-18	2020-04-18
apebbleintheroad.org (≪)	SOA	ns15.domaincontrol.com. dns.jomax.net. 0 28800 7200 604800 600	2019-02-07	2020-04-18
apebbleintheroad.org (⋖)	MX	0 smtp.secureserver.net (▶)		2019-12-26
apebbleintheroad.org (◄)	MX	10 mailstore1.secureserver.net (>>)	2016-02-26	2019-12-26



# **Subdomain Only: Domain Shadowing**

But when we look a right-side search of the domain, we find something quite different happening

Domain Name	R.Type	RDATA	First seen	Last seen
apebbleintheroad.org (⋖)	А	50.63.202.57	2015-02-13	2020-04-18
apebbleintheroad.org (⋖)	NS	ns16.domaincontrol.com (≫)	2018-01-18	2020-04-18
apebbleintheroad.org (◄)	NS	ns15.domaincontrol.com (≫)	2018-01-18	2020-04-18
apebbleintheroad.org (◀)	SOA	ns15.domaincontrol.com. dns.jomax.net. 0 28800 7200 604800 600	2019-02-07	2020-04-18
vm.apebbleintheroad.org (◄)	А	217.8.117.31	2020-01-28	2020-01-30
vm.apebbleintheroad.org (◄)	NS	ns1.qk.denverbudandbreakfast.com (▶)	2020-01-28	2020-01-30
rx.apebbleintheroad.org (◄)	NS	ns1.rx.apebbleintheroad.org (▶)	2019-12-26	2019-12-26
rx.apebbleintheroad.org (⋖)	NS	ns2.rx.apebbleintheroad.org (>>)	2019-12-26	2019-12-26
www.apebbleintheroad.org (◄)	CNAME	apebbleintheroad.org (▷)	2015-02-13	2019-12-26
rx.apebbleintheroad.org (⋖)	SOA	ns1.rx.apebbleintheroad.org. dns-admin.rx.apebbleintheroad.org. 0 900 900 1800 60	2019-12-26	2019-12-26
apebbleintheroad.org (◀)	MX	0 smtp.secureserver.net (>>)		2019-12-26
apebbleintheroad.org (⋖)	MX	10 mailstore1.secureserver.net (>>)	2016-02-26	2019-12-26
rx.apebbleintheroad.org (⋖)	MX	20 mx4.rx.apebbleintheroad.org (>>)	2019-12-26	2019-12-26
rx.apebbleintheroad.org (◀)	MX	10 mx3.rx.apebbleintheroad.org (▶)	2019-12-26	2019-12-26



#### Domain Shadowing in the wild

```
Received: from ragalonragdolls.com (unknown [117.212.90.45])
by Redacted (Postfix) with ESMTP id C1E03C0506
for <XXXXXXXXXXXXX>; Fri, 27 Dec 2019
Envelope-To: .fr
Delivery-Date: Fri, 27 Dec 2019
From: Mondial Relay < Redacted@ragalonragdolls.com >
Content-Type: multipart/mixed; boundary="------1305M09060309060P 365415389083760"
X-Mril-Campaign: [ wymdjppebfuzjvaryknajxczybxsdpnggftaut//f6cfc= ]
MIME-Version: 1.0
Subject: Livraisonufyn
Date: Fri, 27 Dec 2019
<small><a href=3D"http://rx.apebbleintheroad.org//racontaient~Cagne/~Junkyf=</p>
XXXXXXXXXXXXX/">tena</a> Mondial RELAY</small><br>
<a href=3D"http://rx.apebbleintheroad.org//racontaient~Cagne=
/~JunkyXXXXXXXXXXXX/"><img src=3D"cid:defrag.jpg" alt=3D""></a><t=d><br>
<br><div style=3D"color: #987"><br>
<br> iblocklist Terrifiant Retrouve Pacino invalidant gauchi<br> =C2=A9 Mondial Relay, 1601 Willow Road, Menlo Park, CA 94025.
<br>=C2=A9 This <a href=3D"http://rx.apebbleintheroad.org//racontaient~Cagne/~J= unkyfaitchier.Nimeyer/">message</a> was sent to and
intended for Not your account? 93937 Remove your <a href=3D"http://rx.apebbleintheroad.org//racont=
aient~Cagne/~JunkyXXXXXXXXXXXXXXXX/">email</a> from this account.<br> Reported Parcegu comedique Aquatique reservees Larcher<br>
</div><br>
```



### Recent Incidents with Domain Hijacking

- Openprovider
- Nation State DNS Hijacking
- GoDaddy DNS Management issues and after



# OpenProvider (E-hawk.net hijack)

- E Hawk: A fraud prevention company
- In December 2019 The Attacker used social engineering of the customer support at OpenProvider to gain access to the domain.
- After waiting almost 3 weeks that changed the Attacker changed the DNS settings. E Hawk was made aware of this change immediately.
- Less than 48 hours later E Hawk was able to regain ownership of their domain, which would have not been possible without industry relationships.



#### **Nation State DNS Hijacking**

- From 2017 to 2019 multiple Middle Eastern, African, US companies and governments had their domain's DNS setting hijacked.
- Cisco, FireEye, Crowdstrike, and the US Government warned about the group, named DNSpionage.
- Compromise of a domain registrar to gain access to DNS settings.
- The sites that were hijacked were used for redirection purposes.
- The group used fake job website, malware, macros in files to also attempt to compromise users.
- Hijackers registered SSL certificates for the domains, allowing them to gain access to encrypted passwords, and email messages and VPN credentials



# GoDaddy - Timeline

- 2016, a vulnerability identified in Managed DNS at Cloud providers.
- Late 2018, Bomb Threat Emails sent by big name brand domains
- Jan 2019, reports come out regarding the incidents along with other campaigns being sent.
- An entity, dubbed Spammybear, was responsible and hijacked upwards of 4,000 domains.
- Feb 2019 remnants of that hijack remained and were snuffed out.



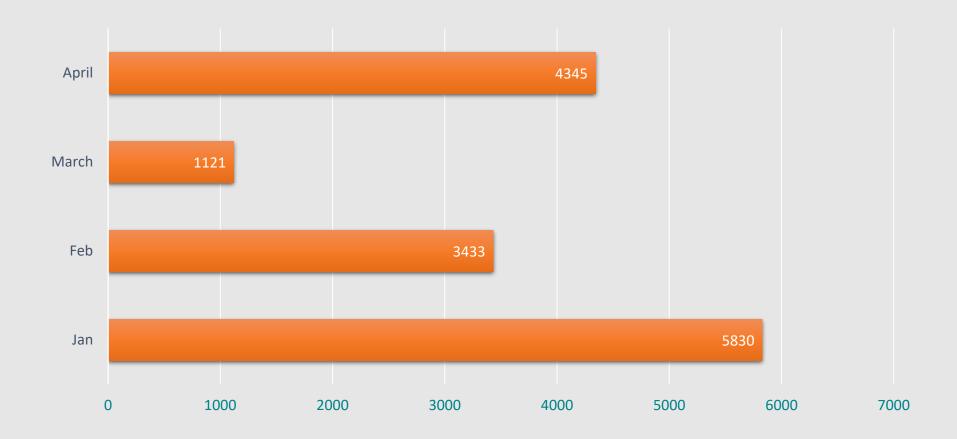
#### GoDaddy

Spamhaus has found that the hijacking has not stopped:

- Jun 2019, domain shadowing observed at over 10,000 domains:
- Pointing to Russian infrastructure
- Upon notification most of the shadowing was stopped
- Dec 2019, attackers switched from adding hostnames to directly hijacking
- The rate of hijacking is upwards of 100 domains daily.



## GoDaddy - Domain Hijacking





# Spamhaus' tracking of GoDaddy hijacks

- Spamtraps intercepting phishing mail from hijacked domains.
- Domain shadowing happening at GoDaddy in mid-2019. Shut down quickly after.
- Attackers switched to straight domain hijacking afterwards.
- Using Passive DNS and other tracking methods we were able to identify the pattern being used and score negatively the reputation of the domains that had been hijacked.





## Protecting yourself (domain owners)

- Two-Factor Authentication
- Passphrase management and/or strong passwords
- DNSSEC
- Registry Lock
- Limit access to your domain(s) in a large organization
- Diversify account security
- Track any change to your domain(s) and DNS
- Research registrars



#### Protecting networks (customers and employees)

- Netflow Analysis (where applicable)
- Passive DNS
- BGP
- DNS Firewall
- Awareness around social engineering, phishing, etc.



#### **Protecting Registrar Customers**

- Robust reporting on account access
- High profile and/or high value domain identification
- Two-factor authentication
- Regular review of customer documents
- Social Engineering, Phishing, and other malicious scenario awareness
- Work with the Anti-Abuse Industry



# Q & A





#### What Can I do ...?

#### Passive DNS:

- Check domains, IPs, and Brands using our Free Passive DNS
  - What is Passive DNS? A beginner's Guide
  - Free Access to Passive DNS
- DNS Firewall Threat Feeds:
  - Protect your users
  - Add Spamhaus DNS RPZ feeds to BIND (and other resolvers) = DNS Firewall
  - Beginner's Guide to DNS Firewall/RPZ
  - <u>DNS Firewall Factsheet</u>
  - Rackspace DNS Firewall Case Study
  - Also a docker image available



#### **Contact Us**

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Arnie Bjorklund

SecurityZONES / Spamhaus Technology

- Questions, Free Trials
- Technical Assistance
- Expertise



#### **Recommended Reads**

All of the incidents I have mentioned have multiple articles and blogs referenced in them. Here they are. Please read and share.

#### Godaddy

https://krebsonsecurity.com/2019/01/bomb-threat-sextortion-spammers-abused-weakness-at-godaddy-com/

https://arstechnica.com/information-technology/2019/01/godaddy-weakness-let-bomb-threat-scammers-hijack-thousands-of-big-name-domains/

https://krebsonsecurity.com/2019/02/crooks-continue-to-exploit-godaddy-hole/

https://thehackerblog.com/the-orphaned-internet-taking-over-120k-domains-via-a-dns-vulnerability-in-aws-google-cloud-rackspace-and-digital-ocean/

https://www.spamhaus.org/news/article/797/the-current-state-of-domain-hijacking-and-a-specific-look-at-the-ongoing-issues-at-godaddy

Openprovider

https://krebsonsecurity.com/2020/01/does-your-domain-have-a-registry-lock/

**Nation State DNS Hijacking** 

https://krebsonsecurity.com/2019/02/a-deep-dive-on-the-recent-widespread-dns-hijacking-attacks/

https://blog.talosintelligence.com/2018/11/dnspionage-campaign-targets-middle-east.html

https://www.fireeye.com/blog/threat-research/2019/01/global-dns-hijacking-campaign-dns-record-manipulation-at-scale.html

https://cyber.dhs.gov/blog/#why-cisa-issued-our-first-emergency-directive

https://www.crowdstrike.com/blog/widespread-dns-hijacking-activity-targets-multiple-sectors/

